

Instructions for installing ScrewDrivers

This document walks you through how to install and configure ScrewDrivers Client V4. ScrewDrivers is a program that allows you to printer to any printer on your personal computer from our terminal sever without needing IT to install the printers. If you have an Agency laptop, you will still need IT to install the printer on your laptop before you can print.

Step 1: Double click on the Screwdrivers.msi file you have downloaded.

Step 2: Click Next, Next, Next, Install. There is no configuration needed at this part of the install; it is just user agreements and staring the install. After it installs, click "Finish".

Step 3: Click on the "Start" button in the lower left hand corner, and click on "Control panel".

Step 4: Location the "Screwdrivers Client v4" icon and double click on it (you may need to switch to classic view on the left side if you are not in it already).

Step 5: The configuration window will open. On the "General" tab, select the fourth option "Spoof the Default Printer" and make sure the printer listed is the default printer on your computer.

Step 6: Be sure the first three options on the General tab are selected.

Step 7: If you have multiple printers attached to your computer, click on the "Printers" tab, and then under "Available Printers", select each of your printers and then click the "Add" button to add them to the preferred printers list.

When you have completed these instructions, you should now have the ability to print to your printers from the terminal server. If your printer still will not print from the terminal server after following these instructions, or you have having difficulties completing these steps, please contact the Helpdesk by emailing me-helpdesk@comcareme.org